

Troubleshooting Guide

CONDITION # 1

IF A 'P' IS SHOWING ON THE KEYPAD SCREEN AND THE KEYPAD IS BEEPING.

Reason: You entered your arm/disarm code when a window or a door was still open, or you were standing in front of the Motion Detector, or you tried to arm the system while a trouble condition existed (see trouble conditions under section Condition # 3).

Fix: Enter your arm/disarm code again to clear the 'P' and to stop the beeping.

CONDITION # 2

A NUMBER IS FLASHING ON THE KEYPAD SCREEN.

Reason #1: The flashing number is showing a zone which is open or you are standing in front of the motion.

Fix: Check that all your doors and windows are secured properly and make sure nobody is standing in front of the Motion before arming the system.

Reason #2: The alarm system was recently tripped and the flashing number is showing the zone which was violated.

Fix: Press and hold the '9' key till it beeps to clear the number.

CONDITION # 3

ALL THREE LIGHTS (RED, GREEN, AMBER) ON THE KEYPAD ARE FLASHING AND A NUMBER SHOWS THE TROUBLE CONDITION.

Reason #1: Number '1' is flashing - you have a power failure. The hydro for your area or house is interrupted or you may have inadvertently unplugged the transformer for the alarm or the transformer is blown or a circuit breaker has tripped.

Fix: Check to make sure that your transformer for the alarm system is not unplugged or the circuit breaker is not tripped.

If you have a power failure in your area or house, wait for the power to return and the system will reset.

In the meantime, press and hold the '9' key to stop the beeping. If the condition still persists, then call High-Tech Electronics.

Reason #2: Number '2' is flashing – you have low backup battery.

Fix: If this was caused by power failure as above, wait at least 3 hours after the power is restored for the battery to charge back. Press '9' and hold it in till the trouble condition is reset. If this does not solve the trouble condition, call High-Tech Electronics.

Reason #3: Number '3' is flashing – your alarm system was not able to communicate with the Monitoring Station.

Fix: This could have been caused by your telephone line not working or you have gone to a different telephone line provider and the technician has disconnected your alarm system from the telephone line. If this is the case, call the telephone company to return and re-connect the alarm panel to the telephone line.

For all the above conditions, press and hold '9' key till it beeps to reset the trouble condition.

CONDITION # 4

YOU WERE UNABLE TO DISARM THE SYSTEM WITH YOUR 4 DIGIT CODE.

Reason: You tried to re-enter the code without waiting for at least 10 seconds between tries.

Fix: Wait at least 10 seconds before you enter the code again.